



ADVISORY FOR GSIS PENSIONERS

Please be advised that there is a new facility for applying for and activating the GSIS ECard Plus and the yearly renewal of pensioner status. The procedure may be found at the GSIS website, www.gsis.gov.ph. Once you have reached the homepage, go to the middle part and click the icon which says "*eCard Plus and GVAPS enrollment thru Skype Video Call*". There you will be instructed on, first of all, how to open a SKYPE account and eventually register it through email with GSIS.

GSIS will reply to your email stating the schedule of your SKYPE video call enrollment.

On the scheduled date, please make sure that your computer is turned on, including the webcam, microphone, and speakers (or headset) and is positioned in a well-lit area. Log on to www.skype.com and wait for the call from our GSIS representative. Have three (3) valid IDs (eCard Plus, state ID, passport) ready. A GSIS representative will call you for the rest of the procedure.

If you have any inquiry regarding your ECard plus, you can call the following trunkline numbers of the GSIS:

(+632) 976 4900; (+632) 479 3600
Local 3662, 3664, 3646

Inquiries may also be made using your Globe, Smart or PLDT numbers to dial :

1-800-8-847-4747 (Globe)*
1-800-10-847-4747 (Smart/PLDT)*

*These toll-free numbers may only be accessed by members/pensioners who have ECard Plus.

You may also email queries at pensionglobal@gsis.gov.ph.

Thank you.

Philippine Consulate General, 22 October 2009